CMS INDUSTRY INDABA

13-14 MAY 2026 | SANDTON

CMS Council for Medical Schemes

Collaboration as a Regulatory Imperative

Dr Thandi Mabeba,

Chairperson, Council for Medical Schemes

Why does this matter?

- Regulatory legitimacy and sector trust
- Fairness in accountability systems
- Sustainability of the medical schemes environment
- Strengthening institutional collaboration

Complex regulatory challenges require collective solutions

Section 59: A Governance Priority

2019

Section 59 Investigation begins

2023

Council assumes office

7 July 2025

Final Section 59 Report Released

2025

Implementation Roadmap approved

Governance in Action

- Council performance assessment: **82%**
- Strong statutory and fiduciary oversight
- Special governance sessions on Section 59
- Strategic implementation roadmap approved

Governance leadership matters in moments of institutional pressure.

The FWA Journey & Vision

FRAUD, WASTE & ABUSE SUMMIT

FRAUD, WASTE & ABUSE WEBINAR

2019

FWA Charter

2022

Codes of Good Practice & Tribunal Rules

2024

Charter review & SOP development

2025/6

Reconstituted FWA Undertaking

Structured collaboration is now institutionalised.

Strengthening Accountability Systems

- Early warning systems for providers
- Review of audit and clawback periods
- Algorithm transparency
- Tribunal and mediation frameworks
- Stronger procedural safeguards

Fair accountability strengthens trust.

Collective Accountability for Sustainable Reform

- Proposed Universal Code of Conduct
- Shared standards and principles
- Continued stakeholder engagement
- Protecting beneficiaries
- Strengthening trust

Umuntu ngumuntu ngabantu
Our strength lies in how we work together.